

**BUILDING
RELATIONSHIPS**



**ONE COMMUNITY
AT A TIME**

Product Warranty

- 1.) Creative Mailbox & Sign Designs warrants that all signs manufactured and installed by Creative Mailbox & Sign Designs are free of defect in materials and workmanship for a period of one year from the date of installation. Defective parts will be replaced without charge for either labor or materials.
- 2.) Creative Mailbox & Sign Designs warrants that all signs manufactured by us, but not installed by us, are free from defects in materials and workmanship for a period of one (1) year from the date of shipment from our plant. Replacement parts will be supplied by Creative Mailbox & Sign Designs without costs during the warranty period. This does not include labor, cost of inspection or shipping costs.
- 3.) The foregoing warranties do not include light emitting diodes (LEDs), neon, fluorescent lamps, incandescent bulbs or labor associated with either, all of which shall be covered for a period of ninety (90) days, unless covered by an extended Manufacturer's Warranty. Extended Manufacturer's Warranties will cover parts only, on the basis defined by the applicable warranty. Labor to service Manufacturer's Warranties will be billed at standard Creative Mailbox & Sign Designs rates.
- 4.) Customer must contact Creative Mailbox & Sign Designs for approval prior to warranty repairs. Failure of customer to contact Creative Mailbox & Sign Designs before commencement of repairs shall void this warranty and relieve Creative Mailbox & Sign Designs of any further obligation hereunder.
- 5.) The provisions of these warranties shall not apply in the event of misuse, neglect, negligence, damage, destruction of the sign or alteration of the sign in a manner without the prior approval of Creative Mailbox & Sign Designs. The provisions of these warranties shall not apply in the event electrical power is improperly supplied to the sign.
- 6.) Creative Mailbox & Sign Designs shall not be liable or responsible to customer for any loss, damage, or claim as a result of vandalism, fire or Acts of God.
- 7.) Creative Mailbox & Sign Designs' liability under these warranties shall be limited to the replacement and repair of defective work and materials (under paragraph 1) or the F.O.B. shipment of replacement parts only (under paragraph 2). The warranties hereunder shall not include incidental damages, consequent damages, losses, damages or claims either sustained or asserted by the customer.
- 8.) Creative Mailbox & Sign Designs makes no express warranties to buyer other than as specified herein. There are no implied warranties hereunder, and any implied warranties of merchantability or fitness for a particular purpose are hereby excluded.